



Newport County Community
Mental Health Center

Middletown, Rhode Island

*Connecting you to
a healthier future!*

ANNUAL REPORT

July 1, 2009
to
June 30, 2010

**In service to the communities of
Newport County since 1964**



The Mission of the Newport County Community Mental Health Center, Inc.,
 is the provision of quality, comprehensive, professional behavioral health services to individuals, to families,
 and to the community that: incorporate the principles and values of recovery orientation in service delivery; that
 are culturally sensitive and competent in application; and that are in accordance with regulatory,
 licensing, and ethical standards.

~Board of Directors~

David L. Kelly, *Chair*
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NCCMHC Board of Directors
 Seated: L to R: Judy K. Jones, Vice Chair, David L. Kelly, Chair, Charles
 Hayes, Treasurer. Standing: L to R: Hon. Paul L. Gaines, Hon. William E.
 West, Sandra Oxx, and Hon. J. Clement Cicilline

~ Management Team ~

J. Clement Cicilline, M.S., *President & Chief Executive Officer*
 Francis L. Paranzino, M.S.W., L.I.C.S.W., A.C.S.W., *Vice President & Chief Operating Officer*
 Mary Jane Creely, M.S, R.N., P.M.H.C.N.S., B.C, *Vice President & Quality Improvement Officer*
 Ralph L. Franco, M.B.A, *Vice President & Chief Financial Officer*
 Farrel I. Klein, M.D., *Clinical Director*
 Christopher M. Reidy, M.S.W., L.I.C.S.W., *Administrator, Outpatient Emergency Services*
 Heather Locke, M.A., Ed M, L.M.H.C., *Administrator, Community Support Services*
 Gary P. Cournoyer, M.S.W., L.I.C.S.W., *Administrator, Children Intensive Services*
 Deborah Casey, B.A., S.P.H.R., *Administrator, Human Resources*
 Stephanie R. Costa, M.P.H., C.P.H., *Administrator, Quality Improvement Services*



NCCMHC Executive Management Team
 L to R: Dr. Farrel I. Klein, Clinical Director; Ralph L. Franco, VP & CFO; J. Clement Cicilline, Presi-
 dent & CEO; Francis L. Paranzino, VP & COO; and Mary Jane Creely, VP & QIO



The Newport County Community Mental Health Center is licensed by the Rhode
 Island Department of Behavioral Healthcare, Developmental Disabilities & Hospi-
 tals as well as being accredited by the Joint Commission and has been providing
 services to Newport County since 1964.

A Statement from the Chair of the Board of Directors



David L. Kelly

The Tucson Tragedy shocked our nation because of its extensive, devastating and senseless violence. It became readily evident that the person who was apparently responsible suffers from some form of mental illness. As a consequence, there were understandable calls for improvements in our mental health system of care. But, there was also something stigmatizing in these calls. Regrettably, a significant number of people in this country believe all persons with mental illness are dangerous and potentially violent, when, in fact, research generates a polar opposite conclusion. At the same time, we join with clients, staff, boards of directors, and advocates across our nation and our state in saying that the ongoing stress and high incidence of mental illness do require increased levels of support of services and programs that have proven to be effective. At NCCMHC, we truly believe in the motto: "Treatment Works!"

Once again, after closely monitoring our business position, adjusting NCCMHC's client operations and after receiving the cooperative attitude of our dedicated staff, we successfully closed out 2010's balance sheet with a positive balance. Yet, the mental health community in Rhode Island is being forced to "do much more with much less." As we see it, the current poor economic situation nationwide and here in Rhode Island, fosters the prospect of another year of reduced financial support from the state and federal governments, threatening the very real possibility of reductions in our client programs at a time when the demand for services increases due to the stresses and pressures that are created by such things as joblessness (an unemployment rate of 11.4%), housing and foreclosure problems, higher consumer prices, interrupted educational careers, and unaffordable costs of medical insurance.

While we have some unpleasant business conditions surrounding us, we also have a number of successes to celebrate ... a new outdoor playground area for our Early Childhood Day Treatment program ... a very successful presentation of the motion picture "The Soloist" at Salve Regina University's Antone Academic Center, followed immediately afterwards with the opportunity to interact with a panel of mental health professionals. Not only did this event raise funding for our programs, it raised community awareness about mental illness and homelessness. NCCMHC's First Annual Bike-A-Thon, held in September, 2009, was extremely successful, inspiring us to do it again. We also conducted a Holiday Fund Raiser that generated monies to help our children's services programs. I congratulate and thank my fellow Board members, staff, volunteers, and the many members of the community, including individual donors and area merchants for their tremendous support.

The Board welcomed a new member, Sandra Oxx, a Portsmouth high school teacher, familiar with the emotional issues high school students have to deal with today and ready to provide guidance on how to deal with these issues. We were very pleased, too, to have Joe Palumbo, a well-respected attorney, rejoin us on the Board. We anticipate adding several new members this year as well as conducting a retreat to develop plans on how to best move the organization forward. The Board continues to exercise its fiduciary responsibilities by working with the administrative and executive teams. System reporting and staff cooperation are outstanding and we are very proud that NCCMHC has once again provided clients with excellent care while meeting all licensure and accreditation requirements. NCCMHC has many up-coming challenges to face this year, but I'm extremely confident that we will meet and exceed our expectations.

*David L. Kelly, Chair
Board of Directors*

A Message from the President & CEO

It seems all too frequently that I need to observe in the Annual Report that we just barely dodged a bullet in the immediately preceding fiscal year. For anyone who might actually remember whatever I wrote last year, this message is getting tiresome. For sure, that can be the case for those of us who are working in the vineyards of health and human services. All across the board, non-profit organizations have labored under the dictum - do more with less - each year for the last several years.

So, I want to start off by paying tribute to all those who are affiliated with the non-profits in Rhode Island - from clients to workers, to Board members to regulators to legislators to volunteers to benefactors. Thank you for your support and commitment to our collective causes. It is a source of both reassurance and reaffirmation in what we all do.

Closer to home, I extend this same profound appreciation to our clients, staff, and Board of Directors. I can say that 2009 - 2010 was a phenomenally successful year under the most trying of financial circumstances. I am impressed with the extraordinary dedication that was manifested in last year's effort. Even though we were compelled to reduce our budget by a significant amount, we are still a very strong and viable organization.

I want to mention some of the noteworthy accomplishments that serve to make NCCMHC one of the most durable, clinically effective and community-oriented organizations in the State of Rhode Island. A hallmark of NCCMHC's sustainability is our commitment to maintaining the highest standards of care possible. As both a licensed and accredited community mental health center, we were able to implement National Patient Safety Goals and Performance Improvement Projects that, in turn, serve to promote excellence in service to our clients.

We are also proud to be recognized as a true leader in disaster response, having assisted the National Guard in providing clinical support at their request and the State of Rhode Island in response to the March, 2010, floods. We successfully implemented our own Disaster Response Plan and conducted several safety drills throughout the year.

NCCMHC has a long and storied history of providing placements and internships to students, that includes MSW students from Rhode Island College, BSN students from University of Rhode Island and Salve Regina University and Master's in Holistic Counseling at Salve Regina University. Correspondingly, staff have made presentations to community and state organizations about our various services and programs.

A most remarkable achievement was ending the year with a modest surplus in the face of almost overwhelming odds. All credit goes to the sound fiscal management of staff, with considerable understanding and support from the Board of Directors. It should also be said that staff have been outstanding in their continuing loyalty and dedication in dealing with the fact that they have had to accept no increments and small changes in medical insurance benefits.

There were some new and exciting initiatives in Children's Services: the establishment of Enhanced Outpatient Services and an Adolescent Female Group. The Early Childhood Day Treatment (ECDT) Program received the Rhode Island Council of Community Mental Health Organizations Program of Excellence Award. ECDT also received a substantial grant from the van Beuren Foundation allowing for an upgrade to the facilities and the establishment of a new, outdoor playground.

A mainstay of every CMHO is its community support services program. At NCCMHC, we provide a wide variety of such services ranging from community psychiatric support treatment to medication monitoring to residential placement to vocational services to substance abuse treatment. The CSS unit, once again, offered a high volume of units of service that are tailored to the individual needs of the clients. During the course of the year, there was a transition from Assertive Community Treatment programs to the new Levels of Care program that was orchestrated by the Department of Behavioral Healthcare, Developmental Disabilities and Hospitals.

Another mainstay of CMHO operations is the cadre of services that are provided in the outpatient and emergency intervention modalities. NCCMHC was extremely busy in this regard, providing direct treatment services in a variety of clinical situations to adults and children. We also continued in our partnership with CODAC to assist persons with co-occurring disorders who are both uninsured and are referred through the criminal justice system.

We are also a lead organization in the Newport County Re-entry Council which is focused on assisting individuals return to the community from some term of incarceration. We helped to form the Newport Court Diversion Program which facilitates getting people into treatment instead of imprisonment.

More recently, we became a Contract Organization for KidsLink which is the statewide emergency assessment program for children administered by Gateway Healthcare. We continue to serve as the fiscal manager for the

Newport Partnership for Families and the Thompson Middle School Human Services Mall - the first such program in the state.



Although property management, data collection, budget management, and representative payee programs are not always seen as "high profile," most people realize that they are an absolutely essential component of any successful CMHO. Staff did an outstanding job with extremely limited resources and deserve recognition and appreciation.

It is no surprise that money is always an issue for organizations like ours. This past year we saw an increase in effort in fundraising. In September, of 2009, we had our first annual Bike-athon and it was a resounding success. Later, in December of 2009, we had a Holiday Fundraising Solicitation to benefit our Children's services program. In May, 2010, staff and Board members joined together to present a showing and discussion about the movie "The Soloist." Salve Regina was a most gracious host for this event. We are continuing in these efforts and hopefully we will experience increased results.

NCCMHC truly believes in partnerships and has reaped the benefit of its affiliations and working relationships with a number of other organization including all the other CMHOs in Rhode Island; Newport Hospital; Departments of BHDDH, DOC, and DCYF; Turning Around Ministries; EBCAP; Child & Family; Maher Center; Visiting Nurse Services of Newport and Bristol Counties; Church Community Housing Corporation; Washington Square Services Corporation; CODAC; Dr. Martin Luther King, Jr. Center; American Red Cross - RI; Housing Action Coalition - RI; Rhode Island Coalition for the Homeless; Housing Hotline; RI Council of CMHOs; DATA; RI Legal Services.

So, all in all, it was a year of tremendous accomplishment - a year that yields a sense of immeasurable amazement that we were able to get so much done with a diminished number of dollars. The only explanation is that NCCMHC is most fortunate to have such an incredible cadre of devoted, compassionate, and skilled workers and a most knowledgeable, supportive, and generous Board of Directors. I consider myself to be one lucky person to be affiliated with all of these wonderful people.

*J. Clement Cicilline, M.S.
President & CEO*

Statistical & Financial Summaries

Statistical Summary

FY 2009-2010 Service Statistics By Service Element	Number
Outpatient Service Case Management Visits	2,983
Outpatient Service Counseling Visits	10,579
Community Support Counseling Visits	86
Substance Abuse Counseling Visits	354
Community Support Case Management Visits	24,218
Psychiatric Rehabilitation Visits	4,971
Emergency and Screening Service Visits	607
Crisis Intervention Telephone Contacts	2,941
Medication Maintenance Visits	7,639
Mobile Treatment Team Visits	28,493
Supported Employment Contacts	5,374
Total Service Visits and Contacts	88,245

Outpatient Services Clients Served	Number	Percentage
0-17 Years	484	47%
18-64 Years	516	51%
65+ Years	21	2%
Total	1021	100%

Community Support Clients Served	Number	Percentage
18-59 Years	564	83%
60-64 Years	52	8%
65+ Years	60	9%
Total	676	100%

Grand Total Clients Served: 1,697

Financial Summary

Program	Revenue	Percent
Community Support Program	\$5,957,697	82%
General Outpatient	\$427,862	6%
Children's Programs	\$899,894	12%
Total	\$7,285,453	100%

Program	Expense	Percent
Community Support Program	\$4,474,744	63%
General Outpatient	\$1,126,164	16%
Children's Programs	\$1,486,348	21%
Total	\$7,087,256	100%

FY '10 SURPLUS(DEFICIT) \$ 198,197



Community Support Services

Components

- Three Levels of Care Model Teams
- Mobile Treatment Team
- RIACT II
- Phoenix One Day Treatment
- Freedom Intensive Case Management Program
- Anita Jackson House
- Shelter Plus Care
- Supportive Supervised Housing



L to R: Heather Locke, CSS Administrator and Michael Gunning, Assistant CSS Administrator



L to R: Dr. James Turanski, Cindy Dawson, RN, and Dr. Farrel Klein



Program Coordinators

L to R: Dr. Jessica Fortunato, Claudia Zimmerman, Rita Stinson, Anna Tscheulin, and Keri Areia

Programs/Services

- Psychotherapy and Mental Health Counseling
- Intensive Intervention
- Community Psychiatric Support Treatment
- Job Counseling
- Substance Abuse Treatment
- Personal Budget Management
- Specialized Elderly Services
- Nutrition Counseling
- Vocational Services/Vendor Status via ORS
- Peer Support
- Day Treatment programming: daily lunch, drop-in activities
- Referral
- Food Bank
- Health Care Nursing Services
- Residential Services
 - ▶ Long-term Group Home Living
 - ▶ Support Services to the McKinney Shelter
 - ▶ Subsidized Housing
 - ▶ Shelter Plus Care Residential Services
 - ▶ Homeless Management Information System



L to R: CSS Phoenix One Staffers Okchin Litterio, Cheryl McCray, and Anna Tscheulin

Community Support Services

65 Valley Road
Middletown, RI 02842
Phone: (401) 846-6620
Fax: (401) 848-6394



Community Support Services



Francis L. "Butch" Paranzino,
M.S.W., L.I.C.S.W., A.C.S.W., Vice
President & Chief Operating Officer



*At the Anita Jackson House
Mrs. Chafee, 4th from left, gathered with residents
and staff for a group photo.*



*Staff members Jesse Brown and Cheryl McCray enjoying
the Thanksgiving Buffet*

Highlights in 2009-2010

- December, 2009, Transition to Levels of Care Pilot Program began
- May, 2010, Full operation of Integrated Three Team Level of Care; combining former RIACT I and II, PHO, AJH and Freedom CM.
- Internship Program for URI Nurses
- 25th Annual Thanksgiving Buffet at Phoenix One Day Treatment Program
- 23rd Annual Open House Celebration at AJH
- 10th Annual Health Fair
- Conducted three Disaster Drills within CSS Program
- Rhode Island Housing Threshold Grant received for repair/renovation of Forest Avenue apartments



*Bridgeview Condominiums,
Newport*

RESIDENTIAL PROGRAM SITES

Middletown

Buck Road Duplex
Oxbow Apartments
Anita Jackson House
Forest Avenue Condominiums
Freedom Apartments

Newport

Washington Square Residential Programs
Bridgeview Condominiums
Bayside Village Apartments
Independent Living Apartment Program



Buck Road Duplex, Middletown



*Forest Avenue Condominiums,
Middletown*



Anita Jackson House, Middletown



Freedom Apartments, Middletown

Outpatient & Emergency Services

Components

- Emergency Assessment
- Crisis Stabilization
- Intake Assessment
- Information and Referral
- Case Management
- Hospital Liaison Services
- Psychiatric Evaluation
- Medication Monitoring
- Substance Abuse Individual, Family, and Group Treatment Services
- Urinalysis Drug and Alcohol Screening
- Individual, Group, Family, and Couple Psychotherapy
- Behavioral Health/Disaster Response Team



Licensed Registered Nurses, Psychiatrists, Psychiatric Mental Health Clinical Nurse Specialists, and Social Workers provide emergency and psychiatric services (L to R: Teresa Roney, Kathlyn Heckart, Judith Ferreira, Chris Reidy, and Stephanie Bartolomucci)



Licensed Social Workers, Mental Health Counselors, and Psychologists provide outpatient psychotherapy treatment (Back row: L to R: Pamela Warner de Montoya, Barbara Erkson, Marybeth Greifendorf, Colette Lafond. Front row: L to R: Chris Reidy, Jennifer DeWolf, Gracious Audette)

Programs/Services

- Emergency Services
- Psychiatric Services
- Outpatient Services for Children and Adults
- Substance Abuse Treatment Services
- Middletown Schools Family Outreach Program
- Newport Partnership for Families & Thompson Middle School Human Services Mall (Fiscal Agent)

Outpatient & Emergency Services

127 Johnny Cake Hill Road
Middletown, RI 02842
Phone: (401) 846-1213
Fax (401) 848-9151

Highlights in 2009-2010

- Maintained partnership with CODAC to provide substance abuse treatment for uninsured clients with co-occurring disorders
- Maintained student internship placements with RI College (Master of Social Work program); Salve Regina University (Master of Holistic Counseling, and Bachelor of Nursing programs); and University of Rhode Island (Bachelor of Nursing Program)
- Renewal of Middletown Schools contract for Family Outreach at the Alternate Learning Program
- Maintained partnership with EBCAP to provide outpatient mental health counseling services to uninsured clients at EBCAP Health Clinic
- Renewal of fiscal management contract with Newport Partnership for Families and the Thompson Middle School Human Services Mall
- Liaison services to Newport Hospital Behavioral Health Inpatient Unit
- Liaison services to Adult Correctional Institution
- Contractor for KidsLink—Statewide emergency assessment for children by Gateway Healthcare
- Rapid response and follow-up treatment for uninsured patients discharged from psychiatric hospitals
- Approved Provider for Access to Recovery (ATR) services to adjudicated individuals for substance abuse treatment
- Participating Member of Broadway Improvement Organization
- Lead Member of Newport Municipal Court Diversion Program
- Lead Member of Newport County Reentry Council for reintegration of incarcerated individuals into the community
- Participated as Behavioral Health Disaster Responder for March 2010 Flooding
- *May Is Mental Health Month* screening and panel discussion of movie, “The Soloist” at Salve Regina University

Children's Intensive Services

Components

- Early Childhood Day Treatment Program (ECDT)
- Enhanced Outpatient Services (EOS)
- Child & Adolescent Intensive Treatment Services (CAITS)
- Intensive Home Based Outpatient Program (IHOP)
- Independent Living Apartment Program (ILAP)
- Children's Psychiatric Services

Programs/Services

- Psychotherapy - Individual, Group, Family
- Case Management
- Family Service Coordinator Outreach to Families
- Crisis Stabilization
- School Consultation
- Collaborator with Family Court & Other Community Agencies
- Information & Referral

Mrs. Stephanie Chafee Visits CIS



Sara Purnell, RN, PMHCNS-BC



Pet Assisted Therapy has proven to be a very successful element in treatment services



Rhode Island State Representative Eileen S. Naughton visited the ECDT Program in June, 2010.
L to R: Francis L. Paranzino, Rep. Eileen S. Naughton, J. Clement Cicilline, Emily Allen, and Nina Weiss



Children's Intensive Services
L to R: Emily Allen, Program Coordinator, Gary Cournoyer, CIS Administrator, and Nina Weiss, Assistant Team Leader
(Absent: Joanne Corr and Laura Clarke)



L to R: Gary Cournoyer, J. Clement Cicilline, Sen. M. Teresa Paiva Weed, NCCMHC Board Members, Barbara Andino and Judy Jones, and Francis Paranzino

Highlights in 2009-2010

- New Program - Enhanced Outpatient Services started in July, 2009
- Adolescent Female Group started
- Pet Assisted Therapy program
- ECDT recognized by R.I. Council of Community Mental Health Organizations with its Program Excellence Award
- Gary Cournoyer, CIS Administrator, with his Therapy pet, Iko, presented to the student body at the MET School on Pet Assisted Therapy
- Trauma workshop presented to CIS staff by Ms. Elda Dawber who is an expert in Child Trauma
- Ms. Emily Allen, CIS Program Coordinator, served on a panel hosted by Head Start in Warren, RI, addressing the needs of pre-school children
- CIS leadership presented to the entire Bristol DCYF office on available programs
- Planning and construction completed to move the site of the ECDT Program to an area of offices owned by NCCMHC for 7/1/10
- van Beuren Charitable Foundation grant awarded to CIS for \$41,100 in November, 2009, for facility upgrades and a new children's playground



Child, Adolescent & Treatment Services Children's Intensive Services

26 Valley Road
Middletown, RI 02842
Phone: (401) 848-6363
Fax: (401) 848-6389

Quality Improvement Services



Components

- Quality and Performance Improvement
- Accreditation Readiness
- License and Standards Oversight
- Client Rights Officer
- Health Information
- Clinical Data Management



Mary Jane Creely, VP & QI Officer

Programs/Services

- Administrative Support
- Risk Management
- Medical Records Management
- License & Accreditation Compliance
- Staff Development
- Infection Control Program



Quality Improvement Services Staff

Highlights in 2009 – 2010

- Provided client census management, audits, performance measures for over 1100 active clients and the associated medical records.
- Completed and received approval of the Joint Commission's annual self assessment submission known as the Periodic Performance Review demonstrating continuous accreditation standards compliance.
- Developed and monitored six Performance Improvement Projects utilizing Dash Board and PDCA methodology.
- Successfully tested the Center's Disaster Response Plan by activating the 'Incident Command Structure' with three full evacuation / relocation exercises. Drills included testing of the ENS (Emergency Notification System) for all leadership staff and exercises were based on the results of the Annual Hazard Vulnerability Analysis.
- Implemented the use of the statewide client data base system known as RI BHOLD (Behavioral Health On-line Data System).
- Provided oversight to the successful site visit by Department of Behavioral Health, Developmental Disabilities and Hospitals, which resulted in the relicensing of all of the Center's Clinical Programs.
- Facilitated and supervised the placement of 2 clinical groups of URI BSN students each semester throughout the Center's clinical programs.
- Collaborated with Human Resources in planning and providing over 40 orientation, staff development and in-service education programs.
- Implemented the 2009/2010 National Patient Safety Goals.

Quality Improvement Services

127 Johnny Cake Hill Road
Middletown, RI 02842
Phone: (401) 846-1213
Fax (401) 848-9151

Finance and Administrative Services

Components

- Accounting & Business Office Services
- Management Information Services (MIS)
- Physical Plant
- Human Resources

Programs/Services

- Budget Development
- Business Office Services
- Accounting & Fiscal Management
- Property Management
- Data Collection & Analysis
- Human Resources Administration
- Fiscal Management of Representative Payee Program



Business Office Services Staff (L to R: Janet Catalan, Accounting Associate, Ralph Franco, CFO, Maria McCutcheon, Business Office Technician, Brenda Escobar, Business Office Technician, Leslie Kurtz, Business Office Technician, Sharon Farthing, Billing Supervisor, and Kevin Murtough, Controller)

Highlights in 2009-2010

- Implemented ADP HR/Web-based payroll and HR database system
- Received a \$100K grant from Rhode Island Housing to rehabilitate 240 A and B Forest Avenue duplex
- Major PsychConsult upgrade tested and implemented in conjunction with the East Bay Center
- Major progress on RI BHOLD and Levels of Care reporting to DBHDDH



The NCCMHC Maintenance Staff works throughout the year to maintain residential and administrative properties. (L to R: Bob Griffin, Supervisor; Bill Foster, custodian; absent - Bob Pollitt, custodian)



The MIS Department (L to R: Cyndi Wheeler, Data Manager and Christopher Crotteau, MIS Administrator)



Human Resources Department (L to R: Deborah Casey, HR Administrator, Eneida Melo, HR Program Coordinator, and Miriam Bartlett, HR Clerk)

Administrative Services
127 Johnny Cake Hill Road
Middletown, RI 02842
Phone: (401) 846-1213
Fax (401) 848-9151

Fundraising Events

May Is Mental Health Month 2010



As part of its May Is Mental Health Month calendar of events, on May 8, 2010, Newport County Community Mental Health Center hosted a matinee of “The Soloist,” the compelling true story of Nathaniel Ayers, a gifted young cellist, crushed by the onset of severe mental illness and of Steve Lopez, a writer for the Los Angeles Times, who discovers Ayers suffering from schizophrenia and living on the sidewalks of LA. It is Lopez’s dramatic account of Ayers’ gift and disease which makes for a remarkable story and movie.

The event was held at Salve Regina University’s Antone Academic Center. Immediately following the movie, the audience had the opportunity to ask questions from a panel of mental and behavioral health professionals. The purpose of the event was not only to raise much-needed funds for NCCMHC but, more importantly, we hoped to raise the community’s awareness about mental illness and homelessness.

<i><u>Event</u></i>	<i><u>Funds Raised</u></i>
The Soloist	\$3,100
Bike-a-thon	\$3,200
Holiday Fundraiser	\$4,570
Total	\$10,870

September 20, 2009

1st Annual Bike-A-Thon!



On September 20th, the Newport County Community Mental Health Center held its first Bike-A-Thon to raise much-needed funds and to raise awareness of the mental health services and programs that are provided to people living and working in Newport County.

The weather was superb, the scenery was breathtaking, and the riders were in good form. So, the event was a wonderful success. We hope to build on this experience to have many more bike-a-thons.

As everyone realizes, these sorts of things don’t just happen. We were most fortunate to have a great cadre of volunteers from the Board of Directors and Staff and family members. We also want to offer our gratitude to our friends in government—the municipalities of Newport, Middletown, and Portsmouth for helping us.

It was truly a marvelous opportunity to advance the principle of “A Healthy Mind and a Healthy Body.” Our community came through, displaying compassion, understanding, and financial support. Thank you very much.

December 2009



Newport County Community Mental Health Center, Inc. (NCCMHC) has established a very specialized program called Early Childhood Day Treatment (ECDT) that serves children ages 2-6 who have experienced overwhelming trauma and suffer from emotional and behavioral difficulties.

The Holiday Season provides an opportunity to give the gift of hope to these young people who deserve the chance to live in a world free from fear, insecurity, and turmoil.

Donors and Contributors

Newport County Community Mental Health Center, Inc. acknowledges the generous donations and contributions of the following individuals, families, businesses and organizations. Every effort was made to ensure the accuracy of this list. In the event of an omission, please accept our apologies and kindly notify NCCMHC at (401) 846-1213 ext. 103.

Individual Gifts

Larry Bartley
Dale Blumen
Dr. Suzanne Borstein
Jeanne Burns
Hon. J. Clement Cicilline
Jennifer DeWolf
Drs. Chris & Susan Erstling
Hon. Paul L. Gaines
Charles Hayes
Heckart-Weiss Family
Brian J. Hubbard
Mr. & Mrs. David L. Kelly
Eneida Melo
Mr. & Mrs. Chris Reidy
Christine Vollaro
Pam Warner de Montoya
Mr. & Mrs. Mark Rapp
Lynn P. Devlin
Sandra Oxx
Sheila Cory
Dr. & Mrs. Lawrence Audino
Hon. & Mrs. William West
Judy K. Jones
Dr. & Mrs. Farrel Klein
Francis L. Paranzino
Gary Cournoyer
James Carreira
Deanna Casey
Miles Chandler
Corr Family
Patricia Coussa
Donald Barbarits
Earl Feeney
Bruce Fickett
Robert Griffin
Thomas Hallam
Mary & Chuck January
Erica Johnson
Jim & Mary Jane Lilley
Allison McNally
Steven Meyers
Solange Morrissette
Mimi Olivera
Paul Onofrio

Individual Gifts (con't)

Lauren Rapp
Pete Rice
David Rogers
Teresa Roney
David Rose
Kelly Colleen & Michael Schaible
Dan Snyderacker
Wendy Strycula
Mary Sylvia
Rebecca Weaver
Cyndi Wheeler
Robert & Helen Mello Poniatowski
Hon. June N. Gibbs
Hon. Justin McLaughlin
J.D. Moynihan
Richard & Irene Needham
Hon. Robert Sylvia
Ruth Thumbtzen
Mr. & Mrs. David Whalley

Corporations and Businesses Gifts of Support

180 Degrees
Aquidneck Pizza
Asterisks
Atlantic Beach Club
Ben & Jerry's
BR Arnold Construction
Brewski's
Brick Alley Pub
Broadway Sunoco
Corner Café
CMIT Solutions
Dunkin Donuts
Fatulli's Bakery
Frank Toner Electricians
Good Friends
Hallman's Septic & Portable Toilets
Handy Lunch
All State Insurance (Kehew)
KJ's Pub
La Forge Casino & Restaurant
Long Wharf Seafood

Corporations and Businesses Gifts of Support (con't)

Mello Construction
MWR
Newport Athletic Club
Newport Prescription Center
PDQ
Pour Judgment
Red Parrot
Turning Around Ministries
Toner Electric
Tucker's Bistro
Tumbleweed Landscaping
BankNewport
Jewelry Concepts
Ten Speed Spokes
Newport Tent Company
Newport Marriott
Nikolas Pizza
Bite Me Live Bait Co.
Home Depot
BJ's Wholesale Club
Crystal Spring Water
Rite-Aid Pharmacy
Sardella's Italian Restaurant

Foundation Gifts and Grants

Rhode Island Housing \$100,000
van Beuren Charitable Trust \$44,100

Milestones

- 1964 Newport County Mental Health Clinic opens
- 1971 Outreach office in Tiverton opens
- 1973 NCCMHC, in concert with Newport Hospital, opens as State's first federally-funded comprehensive community mental health center
- 1975 Phoenix One Day Treatment Program is established
- 1977 NCCMHC reorganized as independent organization
- 1980 Cooperative Apartment Program becomes operative
- 1981 New facility at 65 Valley Road, Middletown is opened
- 1982 Newport Training Institute is established
- 1983 Supervised Apartment Program becomes operative
- 1984 Residential Services at Armed Service YMCA is established – 5 beds
- 1986 Washington Square Residential Program is established – 12 beds
- 1987 Community-based Intensive Treatment program for children
- 1987 Crisis intervention and emergency services to children increased
- 1987 Greene Lane Group Home, Middletown, opened to 12 mentally ill adults
- 1987 Charter member of Interagency Collaborative of Newport, resulting in the first Human Services Mall in a junior high school in Rhode Island
- 1988 McKinney Homeless Shelter established – 12-18 beds under the aegis of NCCMHC as nation's first program for homeless, mentally ill
- 1988 Transitional Housing Program established – 12-18 beds
- 1988 Washington Square Residential Program increases –20 beds
- 1988 Certificate of Need authorization to provide substance abuse treatment services
- 1988 Community-based Intensive Treatment Program for children increases- 18 slots
- 1988 Specialized Program for Elderly services established
- 1988 Bridgeview Condominiums acquired, providing residence for 4 mentally ill adults
- 1989 Independent Living Apartment Program for adolescents – 4 beds
- 1990 Newport County Child Adolescent Service System Program (CASSP) established
- 1991 Mobile Treatment Team established
- 1991 Satellite Office opened at 50 Washington Square, Newport
- 1991 Supported Employment Program developed
- 1992 Children's Intensive Services Program with DCYF established
- 1992 Buck Road Duplex acquired, providing residence for 4 mentally ill adults
- 1992 Greene Lane Group Home certified as a "Mental Health Psychiatric Rehabilitation Residence:"
- 1993 Forest Avenue Duplex acquired, providing residence for 4 mentally ill adults
- 1993 Mobile Treatment Team granted MHRH certification
- 1993 Office of Human Resources established
- 1994 NCCMHC Shelter Care Plus Grant awarded 4 one-bedroom apartments
- 1994 McKinney Cooperative Shelter awarded a five-year funding renewal
- 1994 R.I. Foundation grant for Outreach Services Coordinator
- 1994 Management Information System (MIS) program developed
- 1994 Hired parent of special needs child as Service Coordinator for CASSP
- 1994 Charter Member of Community Treatment Affiliates
- 1994 Mental Health Services Provider for Rite Care, serving AFDC Clients
- 1994 Creation of Office of Planning & Development
- 1994 Allied Health Professional Privileges granted by Newport Hospital
- 1994 Re-establishment of courtroom at Newport Hospital
- 1995 Grant awarded from MHRH to establish consumer - oriented business
- 1995 Certificate of recognition from MHRH for reduced bed days at Butler Hospital
- 1995 Conducted/completed first annual client satisfaction survey
- 1996 Respite Care for children with severe emotional and behavioral problems

Milestones *(continued)*

- 1997 Case Management for children with severe emotional and behavioral problems
- 1997 Contract with Middletown School Department
- 1997 Charter Member of Quality Care Coalition for children and adolescents
- 1998 Opened new Main Office at 127 Johnnycake Hill Road, Middletown, RI
- 1998 Transfer of Case Management Services to 65 Valley Road, Middletown, RI
- 1998 Transfer of Phoenix One Club to 65 Valley Road, Middletown, RI
- 1998 Accreditation by Joint Commission on Accreditation of Healthcare Organizations
- 1999 Fiscal agent for Newport Partnership for Families
- 1999 Acquisition of substance abuse license
- 1999 Assistance to families of victims of Egypt Air Flight 990 crash
- 1999 Grant funding for Dialectical Behavior Therapy program
- 1999 Establishment of Diversity Council
- 1999 Acquisition of two condominium units at 26 Valley Road, Middletown
- 2000 Establishment of 'Roads to Recovery' series
- 2000 Development of Senior Companion Volunteer Station
- 2000 Renewal of HUD grant for homeless people
- 2001 1st Annual Health Fair for Clients
- 2001 Partner – Safe Schools – Healthy Kids (Anti-Violence) Grant
- 2001 National Mental Health Association Bell-Ringing Ceremony
- 2001 JCAHO Re-accreditation
- 2002 Expansion of Shelter Care Plus, MTT, and TEP programs
- 2002 Re-Licensing of outpatient and residential programs by MHRH
- 2003 Medication on Time Program
- 2003 Compassionate assistance in The Station Nightclub Fire
- 2004 Established Freedom Housing Corporation – Residential option for 12 adults
- 2004 Behavioral health services at EBCAP Health Center
- 2004 New partnership with CODAC to provide more services for clients with co-occurring disorders
- 2004 Certification by DCYF to provide Children's Intensive Services
- 2004 JCAHO re-accreditation
- 2004 Transition of McKinney Shelter to Washington Square Services Corporation
- 2004 Founding member - Newport County Re-entry Council
- 2004 FISH Philosophy & corporate culture established enhancing staff morale
- 2005 Expansion of bed slots at Anita Jackson House
- 2006 Opening of Freedom Apartments
- 2006 Pandemic Flu Disaster Drill
- 2006 Implementation of National Patient Safety Goals
- 2007 Implementation of RIACT II Service Program
- 2007 Successful Test of Disaster Response Plan
- 2007 Ethics Review Board established
- 2007 Joint Commission Re-Accreditation
- 2008 CODAC Angela P. Regine Community Partnership Award
- 2008 WalMart Recognition Award/Donation
- 2008 Pet-assisted Therapy Program
- 2009 Newport Municipal Court Diversion program
- 2009 East Bay Family Coordinated Care Program
- 2009 Early Childhood Day Treatment Program
- 2010 Transition to Levels of Care in CSS
- 2010 Enhanced Outpatient Services for children
- 2010 Contractor for KidsLink with Gateway Healthcare